



## **Pet Agreements**



## Bed 'n' Biscuits Pet Agreement

1206 Sunset Blvd.  
St. George, Utah  
435-429-4122

Owner's Name: \_\_\_\_\_

Pet's Name: \_\_\_\_\_

This is an Agreement between Bed 'n' Biscuits and the pet owner (hereinafter called "Owner") whose signature appears below.

1. Owner agrees to pay the rate for pet care provided in effect on the date pet is checked into Bed 'n' Biscuits.
2. Owner agrees to pay all costs and charges for special services requested and all veterinary costs for pet during the period said pet is in the care of Bed 'n' Biscuits.
3. Owner agrees that pet shall not leave the facility until all charges due are paid by Owner or proper payment arrangements are agreed upon by both parties.
4. Owner agrees that all checks are deposited the day they are received. A service charge of \$25 will be assessed when checks fail to clear the bank on which drawn. The service charge will be increased to \$40 if the check is not redeemed within one week.
5. **Cancellation Policy:** Bed 'n' Biscuits has a 24-hour cancellation policy for non-holiday boarding and a three (3) day cancellation policy for holiday boarding. Holidays shall be considered New Years Day, Memorial Day, Easter Sunday, July 4th, Labor Day, Thanksgiving, and Christmas Eve and Day. If you do not cancel your reservation in accordance with our cancellation policy, you will be charged 50% of the total reservation fee. A credit card number is required to book holiday reservations. Please understand that space in our facility is in high demand and we must follow our cancellation policy.
6. By signing this Agreement and leaving pet with Bed 'n' Biscuits, Owner certifies to the accuracy of all information given about said pet. Bed 'n' Biscuits reserves the right to deny admittance to Owner's pet for any reason at any time.
7. Bed 'n' Biscuits shall exercise reasonable care for the pet delivered by Owner to Bed 'n' Biscuits. If interactive daycare is provided, Owner recognizes and accepts potential risks involved in such activity. It is expressly agreed by Owner and Bed 'n' Biscuits that Bed 'n' Biscuits liability shall in no event exceed the lesser of the current chattel value of a pet of the same species per animal admitted. The Owner further agrees to be solely responsible for any and all acts of behavior of said pet while it is in the care of Bed 'n' Biscuits, to include payment of costs for injury to staff or other animals or damage to facilities caused by the pet.



8. There is always the possibility a grooming accident could occur. Grooming equipment is sharp, and even though we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quacking of nails, etc.

9. Owner specifically represents to Bed 'n' Biscuits that, to the Owner's knowledge, pet has not been exposed to any contagious diseases within a 30 day period prior to check-in. During the period of this Agreement, Owner also agrees to notify Bed 'n' Biscuits of any known exposure of pet to a communicable disease and keep pet from attending Bed 'n' Biscuits until pet is symptom-free for a minimum of 10 days or has veterinary clearance. Owner further agrees to maintain currency of vaccinations as required by Bed 'n' Biscuits.

10. Owner specifically represents that he or she is the sole owner of pet, free and clear of all liens and encumbrances.

11. All charges incurred by Owner shall be payable upon pick-up of pet or when billed by Bed 'n' Biscuits. Bed 'n' Biscuits shall have and is hereby granted, a lien on pet for any and all unpaid charges resulting from services provided by Bed 'n' Biscuits. The Owner agrees that in the event the charges are not paid when due in accordance with this contract, Bed 'n' Biscuits may exercise its lien rights upon 10 days written notice give by Bed 'n' Biscuits by certified mail to address show on contract.

12. If pet becomes ill or is injured, or if the state of the animal's health otherwise requires professional attention Bed 'n' Biscuits, in its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the animal, and the expenses thereof shall be paid by Owner.

13. It is further understood this clause applies to any and all pets groomed.

14 Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, or as the result of any claim of controversy involving the alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association, and judgement upon the award rendered by an arbitrator may be entered in any Court having jurisdiction there of. The arbitrator shall, as part of the award, determine an award to the prevailing party of the costs as such arbitration and reasonable attorney's fees of the prevailing party.

I have read and agree with all of the terms of this agreement:

Owner's Signature \_\_\_\_\_ Date: \_\_\_\_\_

Bed 'n' Biscuits \_\_\_\_\_ Date: \_\_\_\_\_



# Bed 'n' Biscuits Pet Enrollment Application

1206 Sunset Blvd.  
St. George, Utah  
435-429-4122

## For Office Use Only

Staff Screened Y N      Computer Entry Y N      First Day \_\_\_\_\_

Referred by: \_\_\_\_\_

## Contact Information

### OWNER

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

### People other than yourself who are authorized to pick up your pet(s):

1. \_\_\_\_\_

2. \_\_\_\_\_

### Emergency Contact Person (In Addition to Owner)

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

### Pet Information

Name: \_\_\_\_\_ Breed: \_\_\_\_\_

Sex: Male Female      Color: \_\_\_\_\_ Weight: \_\_\_\_\_

Birthdate: \_\_\_\_\_ Age: \_\_\_\_\_ Spayed/Neutered: Yes No

Does your pet have an illness, disability or aggression issue that we should be aware of? If so, please explain:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



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Staff Screened Y N      Computer Entry Y N      First Day \_\_\_\_\_

Referred by: \_\_\_\_\_

## Pet iNfOrMation

Name: \_\_\_\_\_ Breed: \_\_\_\_\_

Sex: Male Female      Color: \_\_\_\_\_ Weight: \_\_\_\_\_

Birthdate: \_\_\_\_\_ Age: \_\_\_\_\_ Spayed/Neutered: Yes No

Does your pet have an illness, disability or aggression issue that we should be aware of? If so, please explain:

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## Pet iNfOrMation

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Sex: Male Female      Color: \_\_\_\_\_ Weight: \_\_\_\_\_

Birthdate: \_\_\_\_\_ Age: \_\_\_\_\_ Spayed/Neutered: Yes No

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## Contact Information

### Pet Information Continued...

#### Veterinarian Information

Name: \_\_\_\_\_ Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone (including area code): \_\_\_\_\_

Does your pet get along with other resident animals?    Y   N    I have never tried

### Other

#### How did you hear about us?

Phone Book

Sign

Friend

Facebook

Website

If you said "Friend" please give us his/her name so we can thank them:

\_\_\_\_\_

***All information submitted is accurate to the best of my knowledge.***

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_



# Bed 'n' Biscuits

## Daycare & Boarding Policies

1206 Sunset Blvd.  
St. George, Utah  
435-429-4122

The purpose of Bed 'n' Biscuits is to provide a safe, fun, and stimulating social environment for your pet during your weekday business hours, weekends, and vacations. To ensure the safety and health of your pet and our other guests, we require all guests to comply with the following rules and regulations:

**Age:** All dogs must be at least 4 months of age or older. Exceptions can be made.

**Spaying & Neutering:** If your dog is not spayed/neutered we will do our best to prevent unwanted litters.

**Shots:** All pets must have up-to-date vaccinations. Owners must submit written proof of DHLPP (Parvo and Distemper) and Bordetella vaccinations for dogs, and Rabies vaccinations are required for puppies over 4 months of age.

**Health:** All pets must be in good health. Owners shall certify their pet(s) are in good health and have not been ill with a communicable condition in the last 10 days. Upon admission, all pets must be free from any condition which could potentially jeopardize other guests. Pets that have been ill with a communicable condition within the last 10 days will require veterinarian certification of health to be admitted or re-admitted.

**Behavior:** All pets must be non-aggressive and not be food or toy protective. Owners shall certify their pet(s) have not harmed or shown any aggressive or threatening behavior towards any person or any other animals. Please remember, your pet will be spending time with other pets, and the safety and health of all animals is our main concern.

**Enrollment Application & Pet Care Agreement:** All pet owners must have an up-to-date and approved Application and signed Agreement on file in our office.

**Fees:** Fees are based on a daily rate or Saving Package Plan. Saving Package Plans offer substantial discounts from the daily rate and range from 7 to 21 days.

### Days and Hours of Operation:

- Monday through Saturday from 7:00 a.m. to 7:00 p.m.
- Sunday from 7:30 p.m. to 6:00 p.m.

### Drop-Off & Pick-Up:

- Monday - Saturday Drop off Hours 7:30 a.m to 6:15 p.m.
- Sunday - Drop Off Hours 8:00 a.m. to 5:15 p.m.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_